

Residential Trash Pickup Guidelines

All waste, including small pet waste bags, must be securely bagged in household, kitchen, or yard bags; all bags must be placed in the can(s), and set out by 5am of the scheduled collection day. Zan's will not return to collect refuse when cans are not out when we arrive for service. Loose bags placed on the ground next to the can(s) may not be collected. Cans with bags piled on top will be deemed unacceptable and may not be collected. Can lids may remain open or unsecured after servicing. Zan's is not responsible for rain collecting in the can(s) or for wind knocking over can(s). All cans must be visible and accessible for refuse collection. We do not accept keys or combinations for locks or doors.

Holidays and Weather Delays

Zan's Refuse only delays service for Thanksgiving Day, Christmas Day, and New Year's Day. All refuse collection will be delayed one day for these holidays, when they fall on a weekday, and refuse may be collected on Saturday.

Please check our website for weather delays or closures. Should a delay occur, refuse will be collected the next day (weather permitting); the remainder of the week will also be delayed and refuse may be collected on Saturday.

Yard Waste Guidelines

- Zan's will collect up to 5 bags of yard waste per unit as space allows in the truck, household waste is our priority
- Limbs and brush must be no larger than 3 feet in length and 4 inches in diameter
- Bundle limbs and brush with rope or twine, where the bundle is no larger than 2 feet in diameter
- Weight limit for yard debris (grass clippings, leaves, brush, etc.) is 35 pounds per bag or bundle
- Wet or water logged bags may not be collected
- Bags must be secured tied

Cardboard Boxes

Zan's encourages environmental stewardship and requests that cardboard boxes be recycled. However, Zan's will collect, as space allows in the truck, up to 10 flat broken down boxes that are reasonable in shape and size, not to exceed 2 feet on any one side. We cannot collect appliance boxes, tv boxes, or other similarly large boxes.

Unacceptable Waste (not an all inclusive list)

- Liquid of any type cannot be collected
- Landscaping debris ie. rocks, dirt, sod, tree stumps, mulch, timbers, etc.
- Construction and remodeling debris ie. wood, concrete, bricks, lumber, tile, drywall, etc. of any size/shape
- Appliances, major electronics, computers, fluorescent bulbs
- Furniture (including broken down or disassembled pieces), mattresses, area rugs, carpet, lamps, etc.
- Hazardous waste ie. wet paint, automotive fluids, aerosols, petroleum products, tires, flammable products, asbestos tiles, rechargeable batteries, pesticides, pool/photo chemicals, household cleaners with ammonia or bleach, propane tanks, etc.
- Bio-hazardous material: needles, dead animals, unbagged fecal waste, etc. or any prescription or expired medications

Zan's recommends regular cleaning of can(s) with mild detergent mixed with bleach and water. Zan's is not responsible for items that stick inside can(s) when not properly maintained.

Real examples of unacceptable cans, none of these were collected:

